



# Projects Profile

**Telecom., Fintech, & Smart Services**

**Different Thinking, Readiness, QA Innovation**

**August - 2024**

# About

**Different **Thinking**, Readiness, QA Innovation**



- ❑ **established in 2011**
- ❑ **Building a solid foundation and experience in complete integrated solutions**
- ❑ **The diversify of Contact Me Business**
  - ***Fully integrated areas of Telecommunication Services***
  - ***A comprehensive set of smart services***
  - ***ICT Managed Services***
  - ***FinTech, e-Commerce, and Supply chain platforms, Developed, operated and local support services***
  - ***consultancy, expert advisory team offers end-to-end solutions for strategy, implementation, management integrate and expand AI capabilities across the enterprise***
  - ***VAS bringing new ideas and revenue streams***

**Telecommunication Projects  
Contractor, Consultant, and Provider**



**Arkan Al Itihad LLC**

**Aman for Tech. & Invest. LLC**

*(Project Contractor, Project Management, Local Support, Implementation)*

**Aman for Tech. & Invest. LLC**

**Contact Me Information Tech.**

*(S/W Application Provider, Development, Customization, Implementation)*

**Aman for Tech. & Invest. LLC**

*(BPR, Change Management, Finance)*

***Different Parties, One Team***



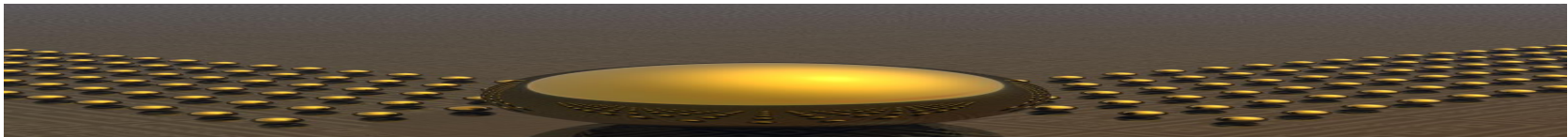
- ❑ **Arkan-Aman Consortium capable of delivering every aspect of Any ICT project : (design, architecture, development, implementation and maintenance)**
- ❑ **Arkan-Aman Consortium Offered a truly integrated, reliable, state-of-the-art solutions that will operate on a grand scale, while meeting the modernization challenges with the reasonable cost**
- ❑ **No Hidden Cost**

**What you Contract for**

**What you Pay for**

**What you get**

- ❑ **Proper Program Management**
- ❑ **Proper Project Staffing**

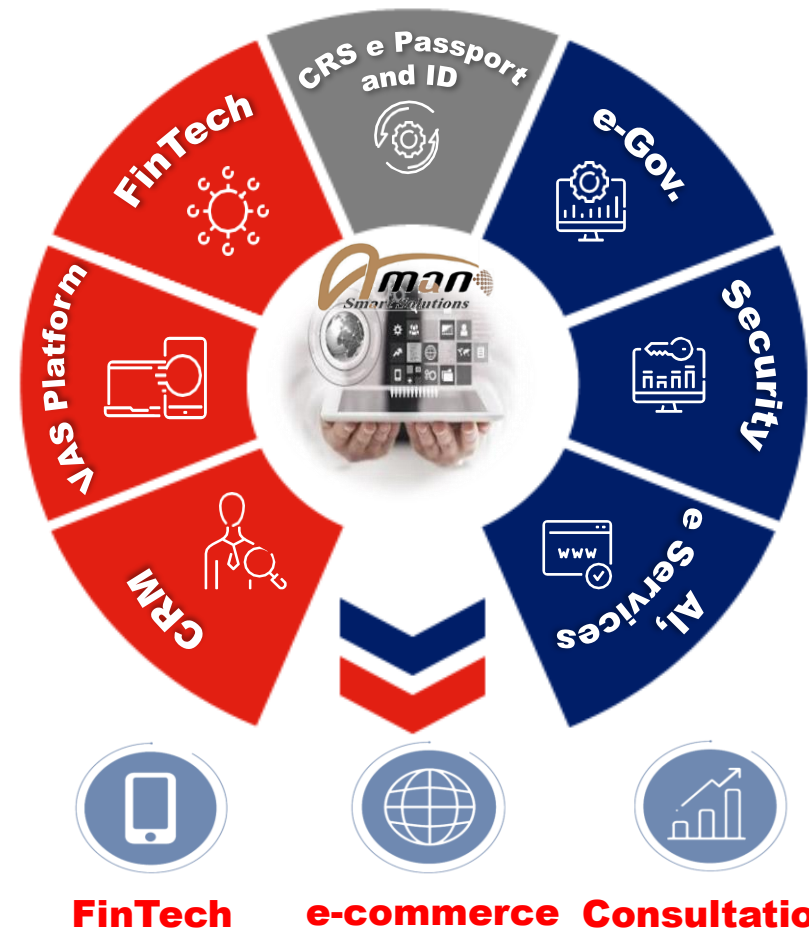




□ **Aman, is a leading Consultant, Contractor, and Supplier in Middle East, and Africa, which provides innovative solutions to meet diversified customer needs**

□ **Aman Services**

- ***ICT Services, & Smart e-Government Applications***
- ***ePassport and various RFID Manufacturing & Solutions***
- ***FinTech & e-Commerce Specialized Company***
- ***AI, Smart Solutions, & Business intelligence***
- ***Green Power Generation***



## **VAS, ICT Consultancy, ICT Managed Services Solutions**

- **IPTV Platform**
- **e-learning Portal**
- **Call Center Solutions**
- **Provisioning Management Solutions**
- **SMS, Social Media, Voice, API & Marketing Communications with AI**
- **IVR Service**
- **Professional Services for mission Critical Business Applications**
- **ICT Managed Services**
- **ICT Consultancy Services**

- ❑ **On top of Internet provisioning service for FTTx service, Aman provide various digital contents as VAS more than 100 channels of live streaming and 2 TB of VOD libraries**
- ❑ **AAJ platform is providing elite and exclusive content in the region**
- ❑ **Target Customers**
  - **All FTTx active subscribers of FLIP Subscribers**
  - **Mobile Subscribers**
- ❑ **Segmentation**
  - **Packages and services for residential subscribers**
  - **Restaurants and café subscribers**
  - **Business and enterprises**
  - **Educational institution**





□ **NOOR e-learning Platform (www.noorsudan.com), the educational platform and portal operated for Zain Sudan subscribers provides:**

- **Electronic School is a service for teaching the Curriculum using videos**
- **Video production using animation and special effects besides the teacher's voice to provide a unique and attractive way for teaching the lessons**
- **Summary of important and expected topics.**
- **Integrated with social media**
- **Leaderboard and scoring features, allowing the users to participate in a friends list competition**



Schools



Buses



Universities

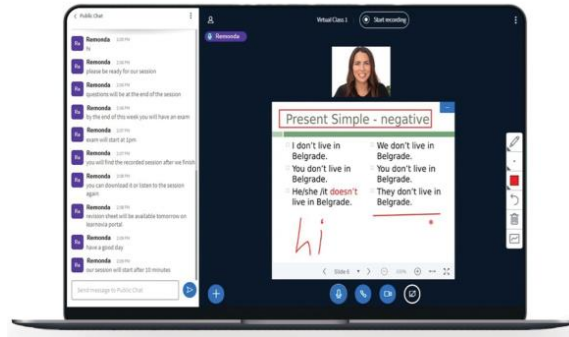


Courses

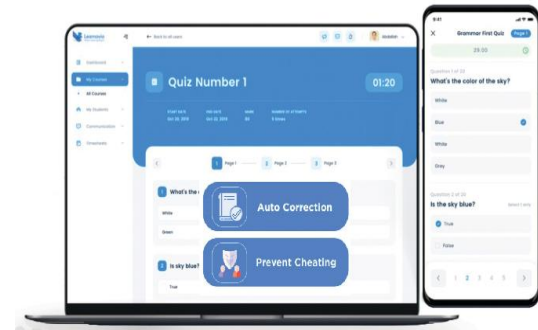
- **NOOR a comprehensive learning management system designed to cater to the needs of Students, Teachers, Parents, and Administrators, provides a seamless and efficient educational experience for all stakeholders involved.**
- **With a user-friendly interface and a wide range of features, NOOR empowers educational institutions to embrace digital transformation and optimize the learning process**



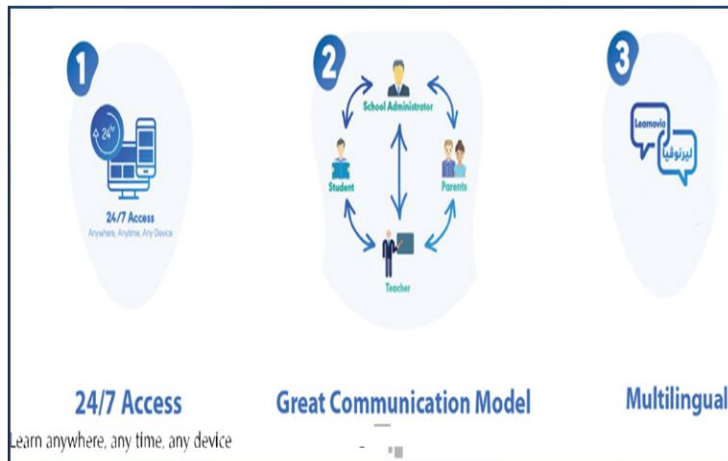
**Organized Course Material**



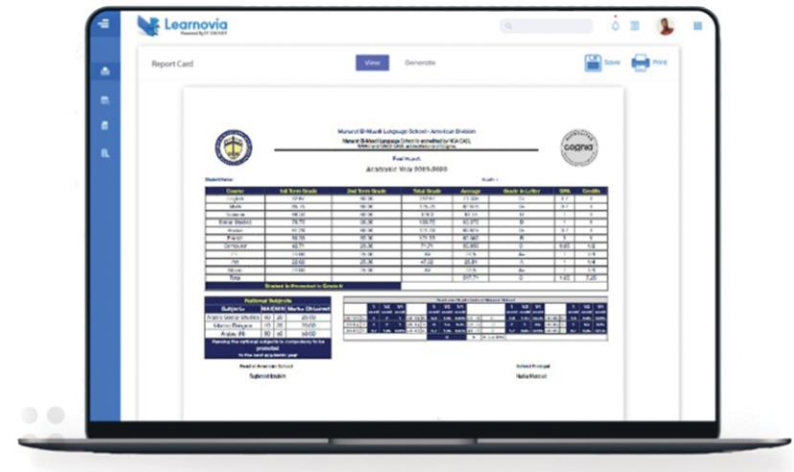
**Virtual Classrooms**



**Monitoring & Evaluation**



**The Power of NOOR**



**Messenger, Assignment, Calendar, Report Card Grade Book**

- ❑ **Aman has a specialized team in developing PBX systems and call center solutions. Whether in the cloud or on the premises, we provide**
- ❑ **Get a more effective and efficient call routing process using CTI. The telephone, IVR, and ACD can be seamlessly integrated with the business tools and database.**
- ❑ **Integrate call center management systems, CRM software, and other legacy systems. Our Call Center Solution integrates with popular out-of-the-box business tools and has APIs for custom integrations**
- ❑ **Robust dashboards that show real-time data about**
- ❑ **agent-customer conversations through multiple channels. Real-time information about the interaction source,**
- ❑ **the agent involved in the interaction, and the context of interaction Get deeper insights into the operations and make informed decisions**



- ❑ **Our PMS platform is suitable for the telecom service provider to manage their:**
  - **Customer subscriptions at provider's level and/or operator systems**
  - **Charging and service renewal**
- ❑ **Offering easy integration with your applications, systems and PMS will do the tuff job for you.**
- ❑ **The landing page is one of the platform components which will assist your marketing campaign in provisioning your customer**
- ❑ **Trusted and secure subscription process through One Time Password (OTP) that is generated and validated by the platform**
- ❑ **You can activate the macro-charging feature and increase your customer retention ratio**
- ❑ **Whether you are the primary telecom service provider or an aggregator, you can manage the privileges of yours and your clients' services**
- ❑ **Richof reports, dashboards, and analysis figures that can help the company in real-time to capture the right status of their services**



### ❑ **AI-powered communication and engagement solutions**

- **A comprehensive and global SMS solution**
- **A Validated WhatsApp channel to represent Customer business**
- **Voice-assisted services that smoothen customer interaction**
- **User-friendly multi-factor authentication for added protection**
- **AI-powered chatbots to help with customer engagement**
- **Rich dashboard to communicate with customers on any channel**
- **A platform to create and send targeted & engaging marketing**

### ❑ **IVR Service**

### ❑ **Game Portal**

- **Over 500 top-quality HTML5 games, spanning multiple categories, updated regularly with new and localized themes**
- **Scalable for easy customer provisioning and retention with a lot of features including macro-charging, and different platform support**
- **Provide user login/registration, leaderboard (high score) systems, player profiles, messaging/chat, and more. We can also integrate with social networks**
- **Premium Quality Games: All games go through our rigorous QA process and are constantly supported and updated**

## □ We Provide ICT Managed Services Such as

- Professional Services for mission Critical Business Applications
- Connectivity
- Safeguarding and security
- Data storage and back up
- Networking / Cloud solutions
- ICT infrastructure
- ICT/ MIS Support and maintenance
- On-site and Remote support
- Pre Ofsted check
- Routine maintenance & health check

**You can trust us to run your ICT operations while you focus on accelerating your ambitions**

## □ ICT Consultancy Services

- ICT architecture, Design
- Policy reviews and advice
- Configuration support
- Planning strategies
- Project scoping & management
- Cyber security
- Quality and testing
- Cost, Operational modelling
- Procurement and supply
- Risk management, & Disaster recovery
- ICT operations, maintenance, & Project implementation
- Research, *(data and analysis based objective recommendations)*



**Thank You**



**Eng. Consultant : Magdi Mohamed Sharief**

**(GSM +968 92145922)**

**E-mail [magdi@aman-ss.com](mailto:magdi@aman-ss.com)**

**[www.aman-ss.com](http://www.aman-ss.com)**